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Applicant(s): Anil K. Annadata, Wai H. Pak, Rohit Bedi

Assignee: Siebel Systems, Inc.

Title: SYSTEM AND METHOD FOR MULTI-CHANNEL
COMMUNICATION QUEUING

Technology Center 2100

Serial No.: 09/823,590

Filed: March 31, 2001

Examiner: Unassigned

Group Art Unit: 2183

Docket No.: M-11404 US

Client Ref. No.: SIEB059/US

San Jose, California
March 4, 2002

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Sir:

Please direct all correspondence in the above-identified application and with respect to
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D'Ann Naylor Rifai 3/4/02
Attorney for Applicant(s) Date of Signature

Respectfully submitted,

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